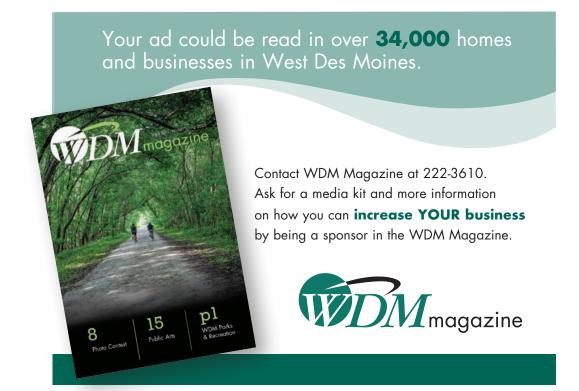


PRSRT STD U.S. POSTAGE **PAID** Des Moines, IA Permit No. 589 **ECRWSS**

Postal Customer









Join us to celebrate West Des Moines' un-fork-gettable Eat Week when WDM restaurants will put their best "food" forward and invite you to explore our unique and diverse dining community. Eateries all over WDM will showcase special menus and pricing for just this one week. It will be a week of great values, good times and gastronomical adventures!

#WDMEatWeek

Bring your family.

Bring your friends.

Bring your appetite.









Get ready. To eat. Your heart out.

April 24 - May 3

WDMEatWeek.com

@WDMChamber

In partnership with





CONTENTS

WDM NEWS

- 2 Eat Week West Des Moines
- 4 WDM City Officials
- 5 The Mayor's Column
- 6 Boards And Commissions
- 7 From the City Manager
- 8 WDM Photo Contest Community Compliance Corner
- 9 Caring for Our Lawns Emerald Ash Borer Update
- 10 Scrap Appliance and Metal Drop-off
- 11 Solid Waste Events
- 12 Spring Cleanup
- 14 Sidewalk Program
 National Public Works Week
- 15 WDM Public Arts
- 16 WDM Shade Crusade
- 17 The WDM Historical Society
- 18 Removing Unwanted Items
- 19 Tire Drop-off
 Adopt a Park, Trail or Street

WDM ACTIVITIES

- P1 Parks & Recreation
- 20 Library
- **30 Human Services Programs**



WELCOME to the WDM Magazine... The City of West Des Moines' premier communication sent to over 34,000 homes and businesses throughout the City.

The WDM Magazine is published three times per year to highlight city news and information as well as community events and programming available through WDM Parks and Recreation, the WDM Library, and WDM Human Services.

WEST DES MOINES CITY HALL

4200 Mills Civic Parkway West Des Moines, Iowa 50265 (515) 222-3600



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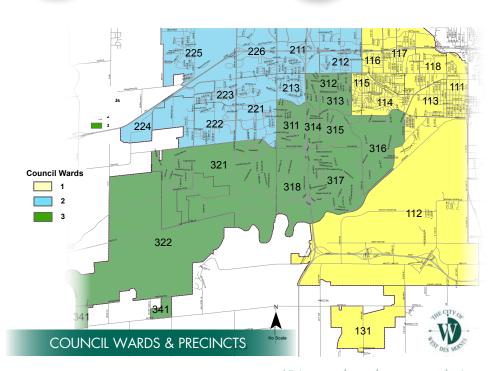
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THE MAYOR'S COLUMN



One of the most misunderstood financing mechanisms used by communities across Iowa to stimulate economic development is Tax Increment Financing,

commonly referred to as TIF. (TIF allows a city to collect increased property taxes from development to invest in economic development.)

The West Des Moines City Council recently retired the Jordan Creek Urban Renewal Area (URA), an area which, during its 20-year life span, provided one of the best examples of how a city should use TIF. As this milestone passes, it provides an opportune time to review its achievements.

Residents of West Des Moines have had an opportunity to watch city leaders use this Urban Renewal Area and the associated TIF to fund extensive public infrastructure, which allowed land to be developed that not only provides a variety of shopping, dining and hotels for the city, but also serves as one of Iowa's more significant entertainment destinations and employment centers. The area draws visitors and provides substantial tax revenue for the City, Dallas County and the Waukee Community School District.

The most common use of increment taxes by a city is to pay for public improvements within the URA, such as extending infrastructure (roads, sewers and water) to enable development. That's exactly how West Des Moines used TIF when residents started to notice a new interchange on I-35, and six lanes of roadway on Mills Civic Parkway and Jordan Creek Parkway before the mall and all the surrounding restaurants and businesses were built.

When you look at the numbers, the land around Jordan Creek was worth about \$14 million before it was developed. This \$14 million represents the assessed value, which is the dollar value given to a property for the purpose of determining property taxes. Once

the TIF-funded public infrastructure in that area was built and Jordan Creek Town Center opened, that land became more valuable. In fact, as of January 1, 2019, the group of properties in the URA was collectively valued over \$700 million.

As soon as the valuation growth outpaced the amount the city needed to pay its debts associated with constructing streets and other public infrastructure, all excess tax dollars were released back to the other taxing entities such as Dallas County, the Waukee Community School District, DART, the Dallas County Hospital and DMACC. The massive amount of released tax dollars (\$13 million was released in 2018 alone!) would not have existed for those entities but for the Jordan Creek area development.

Another financially positive outcome for West Des Moines residents is a dramatic rise in hotel/motel tax revenue. In 2004, just prior to the mall's opening, the city received about \$1.5 million in hotel/motel revenue annually. Today, the city is receiving over \$4.4 million a year, a 294% increase in just 15 years! This money is used by the City to help fund the Greater Des Moines Convention and Visitors Bureau, Bravo Greater Des Moines, the Historic Valley Junction Foundation, tourism and recreational activities, local youth soccer, baseball and softball programs, economic development, public art, and a variety of WDM-based nonprofit organizations such as the West Des Moines Historical Society and the Children's Museum.

West Des Moines is very proud of the Jordan Creek Urban Renewal Area. It has been used in several case studies statewide as a positive way to use tax increment financing, proving that when used appropriately, TIF encourages development and provides significant benefits to an entire community.

Mayor Steven K. Gaer

BOARDS AND COMMISSIONS



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The WDM magazine was produced by the City of West Des Moines, IM Impressions and Colorfx.

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Sister Cities Commission

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Water Board of Trustees

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FROM THE CITY MANAGER



Any idea when the first census took place? If you said 1790, you know your census history!

Every ten years, the U.S. Constitution requires the federal government to conduct a census of our nation's

population. The data collected by census takers is used by lawmakers to make decisions about who receives federal funding for our schools, hospitals, fire departments and roads.

Census results also determine the number of seats each state will have in the U.S. House of Representatives and how congressional and state legislative districts are defined.

In a growing community like West Des Moines, it's absolutely essential for everyone to be counted so that we have a chance to receive the funding and resources we need for our residents.

In mid-March, all homes in the United States will begin receiving an invitation to participate in the census. The 2020 Census will be the first time people will be able to respond online, so it's now easier than ever to answer the questions and share basic facts about your household.

If you don't respond online or mail a completed copy of the form to the Census Bureau, a census taker will knock on your door and ask you to answer each question so that a completed questionnaire can be recorded for your household.

Because the census is so important to identifying needs and allocating resources, everyone is required by law to respond. And while you are required by law to participate, the Census Bureau also is required by law to protect your answers. Your responses are used only to produce statistics. No personal information is disclosed by the Census Bureau.

Census questions will ask you about how many people are living or staying at your home on

April 1, 2020; whether the home is owned or rented; your phone number; the sex, age and race of each person living in your home; the relationship of each person in your home; and whether anyone in your home is of Hispanic, Latino or Spanish origin.

During the 2020 Census, the Census Bureau will never ask you for:

- Your Social Security number
- · Money or donations
- Anything on behalf of a political party
- Your bank or credit card account numbers

The Census Bureau also will not send unsolicited emails to request your participation in the 2020 Census. You'll receive an invitation to participate in the mail, and if you don't complete the form or respond online, a census taker will follow up in person at your home.

If someone visits your home to collect a response, first check to make sure they have a valid ID badge that features their photograph, a U.S. Dept. of Commerce watermark and an expiration date. If you still have questions about their identity, you can call (800) 923-8282 to speak with a local Census Bureau representative.

Remember that by law, all the information vou share is confidential, and the data that is gathered will help determine how approximately \$675 billion in federal funding flows into states and communities each year.

So please, tell your family and encourage your friends, neighbors and coworkers to participate. The Census truly is a patriotic duty that helps the federal government meet the needs of our communities.

If you would like to learn more or apply for a job with the census, visit www.2020census.gov.

Tom Hadden

Eye On West Des Moines Photo Contest

he City of West Des Moines is partnering with WDM Magazine to sponsor the Eye on West Des Moines Photo Contest. Submissions for the 2020 contest are accepted anytime through Friday, June 5, at 4:00 p.m. Entries must be electronically submitted to parkrec@wdm.iowa.gov.

- Grand Prize/Overall Winner: \$100 and featured on the cover of a future edition of WDM Magazine.
- Category Winners: \$50

All submissions must be received by June 5, 2020, at 4:00 p.m.

Photographs must be entered in one of four categories that represent life in the City of West Des Moines:

- Living Activities/Events
- Living Plants
- Seasons in WDM
- Living Wildlife

please contact Mark Brewick at

For more information, 222-3441 or Mark.Brewick@ wdm.iowa.gov

COMMUNITY COMPLIANCE CORNER

As we look forward to the spring transformation of brown dormant lawns to beautiful green, we'll soon be moving from shoveling snow to moving lawns. West Des Moines neighborhoods, and City Code requirements, are a reflection of the pride our residents take in our beautiful City. Our Community Compliance Specialists work with residents to help ensure that issues not in compliance with City Code are addressed.

The following are some issues the Community Compliance Specialists will be looking at to ensure a well-kept community.



Trees and shrubs must have vertical clearance of: eight feet (8') between the surface of a sidewalk, trail or other pedestrian way and the lowest branch, and fourteen feet (14') from the surface of a street to the lowest branch.

If you have a code compliance concern, please call

222-3480 during the hours of 7:30 a.m. to 4:00 p.m.

Monday through Friday. You also may report on the

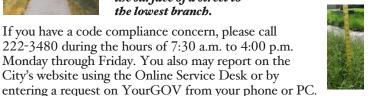
City's website using the Online Service Desk or by



Inoperable/Obsolete vehicles. All vehicles must have current plates and be able to start and travel down the road. They must also be free of broken windows and have air in the tires. Vehicles may only be parked on a hard surface. If vehicles do not meet all these requirements they must be placed in a garage or hauled away.



Junk in general should be properly removed from the property and never placed on the right of way until the day prior to a scheduled pick up (with appropriate solid waste stickers).



Weeds, grass, or vegetation reaching the height of 10" or more.

CARING FOR OUR LAWNS

Looking forward to spring? Of course! As spring approaches, our focus will again turn to taking care of lawns and open spaces. Please remember that lawn care products applied by residents or lawn care companies can overspray onto streets, driveways, sidewalks, and alleys. Rainfall washes fertilizers, pesticides, and

herbicides off these

paved areas and into the storm sewer where it directly enters our streams and rivers, causing pollution.

Never dispose of clippings, twigs or other yard waste near waterways or sewers. This organic material will break down and reduce oxygen levels in the water, endangering fish and other aquatic life!

Your actions have a direct effect on aquatic life and water quality of our streams and rivers.

Thank you for doing your part to help protect our environment!

EMERALD ASH BORER (EAB) UPDATE



Remarkably, in 2019 emerald ash borer (EAB)

has been confirmed in just one additional county in Iowa, Cass County. Since the first Iowa detection in 2010, the invasive, tree-killing pest has spread to 66 Iowa counties. EAB will likely become the most destructive tree pest ever in North America. The larvae of the insect feed on live tree tissue, damaging the tree's ability to transport water and nutrients. When populations get high enough, previously un-infested trees can die in 2-4 years. Populations of EAB in West Des Moines, as well as most of the metro area, are rapidly increasing with numerous dead trees observed in 2019. In addition, countless more were seen that are clearly in an advanced stage of decline.

Dead and dying ash trees are a very significant risk, not only to the property owner, but to anyone or anything within reach of the tree's canopy. Since all uptake of water has been shut off, the wood dries out quickly and becomes extremely

brittle. Branches will fail in perfectly calm conditions creating potentially devastating impacts. Considering the level of infestation that currently exists in WDM, all untreated ash trees will likely be dead within 2-4 years!

It's important to note that dead, dying and/ or diseased trees on private property that pose a risk to neighboring property can be deemed a nuisance and their removal can be required by the City. Within the next year, it's imperative for property owners with ash trees not currently being treated, to have their tree(s) assessed by a private licensed professional and then either treated or removed.

Scrap Appliance & Metal Drop-Off

SPRING: Saturday, June 6 | FALL: Saturday, Sept. 12

8:00 AM to 12:00 Noon

The perfect time for an appliance and metal dropoff event is the weekend AFTER Spring Cleanup! Sometimes residents forget that appliances aren't accepted during Spring Cleanup. If that happened to you, or if you just have scrap appliances and metal to dispose of, bring them to the West Des Moines Public Services facility located at 560 S. 16th Street on Saturday, June 6, and September 12, 2020 from 8:00 AM until Noon.

720 ITOM 8:00 AM UMIII NO			
These items will be accepted	- FREE		
Air Conditioners (all sizes)	Dishwashers	Ice Makers	Saws
Batteries (all kinds)	Dryers	Metal - Most anything	Speakers
Blenders/Mixers/Toasters	DVD Players	Metal Shelving	Stereo systems
Calculators	Exercise Equipment	Microwaves	Stoves
Cameras, Camcorders	Fans	Motors (no gas)	Vacuums
Cell Phones	Fax Machines	Mowers – Riding, Walk Behind (no gas)	VCRs
Chillers	Freezers (no food)	Phones	Video Game System
Computer Towers, Servers	Furnaces	Pots, Pans, Electric Skillets	Washers
Condenser Units	Garage Doors & Openers	Printers	Water Coolers
Copiers	General Scrap Metal	Refrigeration Units	Water Heaters
Dehumidifiers	Humidifiers	Rooftop AC Units	Water Softeners (no salt)
These items will NOT b	e accepted –		
Anything with food in it	Garbage	Paint	Wood
Chemicals	Light Bulbs	Plastics	

Televisions and Monitors are accepted at a cost of \$25 for each TV or Monitor

Payment may be made in advance or on site:

• Cash - on site

- Check on site, made payable to K3 Recycling
- PayPal at any time before or at site; must verify payment at site upon entry. PayPal address is justin@kappelmanappliance.com
- Cash App Bitcoin and cash accepted at any time before or at drop site; must verify payment at site upon entry. Cash App address is \$KappApp

K3 Recycling is partnering with the City of West Des Moines in this collection event. If you have any questions, please call the Public Services Department at 222-3480.

Note: Residents participating in City-provided solid waste collection may dispose of TVs and monitors of any type by putting them at the curb by 6AM on their normal collection day with the appropriate \$5 sticker(s). For more information on curbside pickup contact Metro Waste Authority at https://www. mwatoday.com/recycling-guide/item/computer--electronic-waste.aspx and see under "Curbside Garbage." The TVs/monitors will be landfilled vs. recycled.

TV's and monitors are accepted during Spring Cleanup at no cost the first week of June 2020, on normal collection days.

No paper shredding service will be provided by the City due to the variety of privately sponsored paper shredding events in our area throughout the year.

Solid Waste

FOR WEST DES MOINES RESIDENTS

No paper shredding service will be provided by the City due to the variety of privately sponsored paper shredding events in our area throughout the year.

Yard Waste and Annual Spring Cleanup events are available to all West Des Moines residents who are eliaible for City-provided solid waste collection.



April 6

Yard Waste Pick-Up

Begins on normal trash collection day

April 11 **Scrap Tire**

Drop-Off • 7:30 AM – 4 PM

WDM Public Services

May 21

Nat'l Public **Works Week** Celebration

- 4 7 PM
- Valley Junction

June 1 - 5

Spring Cleanup

On your normal trash pick-up day.

No appliances. See June 6 event.

June 6

Scrap Appliance, **Metal Drop-Off**

- 8 AM Noon
- WDM Public Services

Sept. 12

Scrap Appliance, **Metal Drop-Off**

- 8 AM Noon
- WDM Public Services

Nov. 28

Yard Waste Pick-Up Ends Dec. 28 -Jan. 8

Winter Yard Waste & **Christmas Tree** Collection

Household Hazardous Waste Disposal Options: Visit https://www.mwatoday.com

For more information, visit www.wdm.iowa.gov or call WDM Public Services at 222-3480



2020 SPRING CLEANUP

June 1-5





Rid your home of items that do not fit in your garbage cart!

Simple Spring Cleanup Rules

Garbage Limit:

You can set out as much as will fit in the bed of one pickup truck

Weight limit:

If it's reasonable that two people could lift the item, then it's accepted.

What items ARE accepted?

Household items that don't fit in your cart, such as:

- Carpet (up to 4 ft. length x 18" dia.)
- Couches and End Tables
- Fans and Lamps
- Grills (with propane tank removed)
- Mattresses
- TVs / Monitors

Please see next page for a listing of items that are NOT accepted during Spring Cleanup



Spring Cleanup is available to all West Des Moines residents who are eligible for City provided solid waste collection. Appliances are not accepted.

If you're unsure whether an item is accepted, call Metro Waste Authority's garbage hauler, Waste Connections, at (515) 265-7374 and ask!

> Make sure your items are to the curb for pickup on your normal garbage collection day during the week of June 1-5, 2020.

Items should be placed at the curb no earlier than 5:00 p.m. the day before pickup and by 6 a.m. the day of pickup.

Although it's tempting to put items out earlier, doing so could result in a violation, and you may find yourself cleaning up after people who help themselves to your items.

These items will **NOT** be accepted:

Animal Carcasses Appliances

- Air Conditioners
- Dehumidifiers
- Dishwashers
- Dryers
- Freezers
- Washers

Stoves

Microwaves

Refrigerators

Water Heaters

Furnaces

Asphalt shingles over 40 lbs. in total weight

Bagged or boxed items

(These may be put in your garbage cart yearround or with a \$1.00 Extra Trash sticker.)

Banned substances such as:

- Lead
- Acid
- Batteries
- Waste oil
- Explosive material
- Any other toxic or hazardous substance
- Medical waste
- Druas
- Paint
- Poisons
- Highly combustible

material

Concrete chunks (ALL SIZES)

Glass – no windows, mirrors, doors

Home improvement or landscaping items

Propane tanks

Tires

Vehicles and/or major auto parts Wooden playsets, fencing Yard waste

Please Note: If items are not hauled away by the spring cleanup crew because they are unacceptable (i.e. appliances, tires, or if they are not at the curb by 6:00 a.m. the day of pickup), it is the resident's responsibility to properly dispose of these items using normal solid waste guidelines. This also applies to unfortunate incidences of items being dropped off by others.

Residents are responsible for all items on their property.

What to do with your:

Appliances?

Bring them to the next Scrap Appliance & Metal Drop-Off event:

Saturday, June 6th September 12th

8AM - Noon WDM Public Services 560 S. 16th Street

Televisions & Monitors?

You can always put them out on your garbage pickup day with extra/large item stickers Under 35" - (1) \$5 sticker 35" and Over - (2) \$5 stickers

Call Waste Connections at 265-7374 to arrange pickup.

Tires?

Bring to the next Scrap Tire Drop-Off event

Saturday, April 11, 2020

7:30 AM - 4PMWDM Public Services

Other Items?

www.whereitshouldgo.com and type most any item in "search" for disposal options!

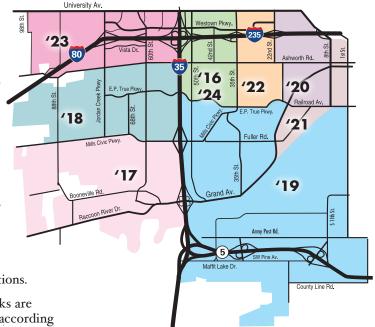


2020 SIDEWALK PROGRAM

The City of West Des Moines offers an excellent transportation system for vehicles, bicycles and pedestrians. The number of residents walking, jogging and enjoying our neighborhoods steadily increases.

Our annual sidewalk program is an important means of reviewing the condition of existing sidewalks throughout the City on a rotating basis every eight years. A map (shown on right and available on the City website) indicates the areas and schedule for inspection of sidewalk conditions.

Notices of defective sidewalks are sent to the owner of record according to the County Assessor's office or, if a townhome or condominium complex, the Registered Agent according to the Secretary of State's office. The property's responsible party has the option to repair individual sidewalk defects on their own, or they may elect to have their sidewalks included in the citywide repair project. If repairs are not made within the period of time specified (generally 75 days),



the City will proceed with the identified repairs and bill the property owner or responsible party.

This sidewalk program helps protect pedestrians who actively use the sidewalks, and property owners from liability issues. More information is available on the City's website.

NATIONAL PUBLIC WORKS WEEK CELEBRATION

May 21st - 4PM - 7PM

North End of the **Valley Junction Farmer's Market** | 300 Block of 5th Street





The name of West Des Moines's Public Works Department has been changed to "Public Services," but we're still in the same family of professionals!

Come join us for a celebration of the men and women in North America who provide and maintain the infrastructure and services for our communities.

This event is not just a **FREE FUN FAMILY EVENT**, it's an **opportunity to learn!**

Come for the fun, and ask questions on emerald ash borer, solid waste collection, plowing snow, repairing streets, Community Compliance, City horticulture, park maintenance, inspecting sewers ... anything Public Services related!

WDM PUBLIC ARTS

WATER QUALITY PUBLIC ART

The Public Arts Advisory Commission has aspired to use a public art initiative to raise awareness of watersheds and everyday actions our residents and businesses can take to improve water quality in our community. The PAAC will reveal a one-of-a-kind work of temporary art, "Blossoms on the Water," at the Earth Day Family Fun event on Saturday, April 25. The event will also feature a 3-D chalk artist. You can find more information about the Earth Day Family Fun event on pg. 13 of the P & R Program Guide.



On a beautiful evening last October, "Even Water," an 8-piece public art cycle suite of sculptures, was unveiled in Raccoon River Park by the Public Arts Advisory Commission. Internationally known artist Cliff Garten spoke with the event attendees about the significance of each art piece that he designed. He also recited his "Even Water" poetry. Be sure to check out "Even Water" the next time you are in Raccoon River Park. You can find a printed brochure about the art inside the Nature Lodge or visit www.wdm.iowa.gov to view full details.

8th Annual ART ON THE CAMPUS Temporary Exhibit

Make sure to visit the WDM City Campus to view the selected artworks in the 2020 Art on the Campus exhibit. The exhibit begins on April 15 and ends on November 15. Ten art pieces are part of this year's exhibit. You can learn more about the artwork and vote for your favorite at www.wdm.iowa.gov/AOC.





If you are interested in serving on the West Des Moines Public Arts Advisory Commission, please contact the West Des Moines City Clerk at 515-222-3603 to request an application.

HOW IS PUBLIC ART FUNDED?

Annual funding for public art in West Des Moines comes from hotel-motel tax revenue dedicated by the City Council for that purpose.



WDM SHADE CRUSADE 2020

Residential Tree Sale

Join the City in our crusade to increase West Des Moines' tree diversity and urban tree canopy! Native trees (valued at approximately \$60 to \$120 each) are being made available to residents of West Des Moines. For only \$30 per tree. The remainder of the cost of the trees will be paid by the City. Due to City funding, all participants must be West Des Moines residents and must agree to plant the tree(s) on residential property within the City limits.

- **1.** Go to **www.wdm.iowa.gov**/ **ShadeCrusade** before April 25. The sooner you sign up, the better your chance of receiving your tree of choice.
- **2.** Select your tree(s) and make payment (\$30 per tree) online.
- **3.** Contact Iowa One Call by dialing 811 or by going to http://www.iowaonecall. com/homeowners by April 30th to set up a time to schedule underground utility locates on your property.
- **4.** Pick up your tree(s) at WDM Shade Crusade 2020.

Date: Saturday, May 2

Time: 8:00 am to 10:00 am

Location: WDM City Hall, 4200

Mills Civic Parkway

Note that any tree not claimed by 10:00 am will be resold or planted by the City on public property. No warranty is provided. No refunds or replacements.

5. Plant your tree(s) right away, and be sure to share your tree planting photos on Facebook, Twitter, and Instagram with the hashtag #wdmshadecrusade.

To learn more about the available tree species and **WDM Shade Crusade 2020**, go to **www.wdm.iowa.gov/ShadeCrusade**



CELEBRATING 50 YEARS OF SERVING WEST DES MOINES

BECOME A WDMHS MEMBER TODAY

THE WEST DES MOINES HISTORICAL SOCIETY IS A PRIVATELY FUNDED NONPROFIT INSTITUTION THAT RELIES ON THE GENEROSITY OF ITS FRIENDS AND SUPPORTERS. HELP US PRESERVE THE LEGACY OF WEST DES MOINES HISTORY THROUGH MEMBERSHIP.

515.225.1286 ≪→>> ■■



Guided Public Tours of the Historic Jordan House Museum

Plan a tour of the Jordan House, the historic home of one of West Des Moines' first settlers. Learn about James Jordan, his family, his legacy, and his involvement in the Underground Railroad. Guided tours are one hour in length and doors open fifteen minutes before the listed tour times.



Tour Information

Days: (Feb-May) Fridays & Saturdays (June-Sept.) Fridays, Saturdays, & Sundays

Times: 11 am & 1 pm

Fees: Ages 17+ \$5 Ages 6-16 \$3 Ages 5 & under Free

Night at the Museum

White Glove Tour of the Jordan House

Usually it's "look but don't touch" when you visit a museum but not tonight! We'll provide gloves and the opportunity for visitors to touch selected artifacts from the West Des Moines Historical Society's collection, including some items not regularly on display! Tickets to programs are \$15 per person and must be purchased before the program. Call 515.225.1286 to reserve a spot today.

Date: Wednesday, June 17

Time: 6-7:30 pm

Tea Time at the Jordan House

Back by popular demand! Take time to enjoy tea with your family and friends at the Historic Jordan House this spring. Whether you are a parent-child duo, a group of lifelong friends, or just want to spend time away from the office with your co-workers, you will surely delight in this charming hour filled with food, drink, crafts, and activities. Each registration includes a voucher for a future Jordan House tour. You can find registration information on pg. 17 of the P & R Program Guide.



Book the Jordan House for Your Next Meeting

The Jordan House and Bennett School are available to rent. Rentals include a tour of the building for your group. Call us today at 515.225.1286 for more details and to schedule your event today!

Metro Waste Authority wants to make sure it's easy to properly dispose of any items that can't be donated or don't fit in your garbage cart.

The most convenient way to get rid of large items is to have them picked up from your curb. When an item doesn't fit in your garbage cart, large item or extra trash stickers make sure they get from your front yard to the landfill.

What Stickers Do I Buy & How Many?

Residents on City service for trash can buy orange Metro Waste Authority stickers at area grocers. Large item stickers are \$5, and extra trash stickers are \$1. The item(s) you want to get rid of determine how many stickers you need to purchase.

Examples of items that can be disposed of with large item stickers include carpet rolls cut to 4' long x 18" diameter, couch, desk, bed or toilet. Extra trash stickers cover a bag or box of trash under 30 pounds or kids' toys. Additional examples can be found at www.WhereItShouldGo.com.

Spring Cleanup

Mark your calendars now for Spring Cleanup, June 1-5, 2020. This is an opportunity for residents on City service to get rid of items at the curb that would usually require a sticker.

For more information about safe, smart disposal and recycling options, visit www.WhereItShouldGo.com or call 515.244.0021.









WATT to do with Batteries

In the era of gadgets and technology, almost everything we use has a battery. Cell phones, laptops, tablets, game consoles, power tools, cameras, and more.

Not all batteries are the same; knowing how to dispose of each type is important for the safety of you and those around you.

Rechargeable/Lithium

Did you know rechargeable batteries contain hazardous material that is highly flammable? That's right! When the shell is cracked on these types of batteries, they are susceptible to moisture and can easily start on fire. We're not sure if you've seen the heavy equipment that collects and moves garbage, but those shells are sure to crack under the pressure!

Does your battery take a charge? If it does, this is a hazardous battery. Common gadgets that have hazardous batteries are cell phones, laptops, cameras, and power tools. Drop off your rechargeable batteries at one of the hazardous waste facilities in Grimes or Bondurant free of charge, or for a \$25 fee you can have batteries and other hazardous waste picked up right at your house! Sign up for this houseside collection program at Metro Waste Authority's website, www. WhereItShouldGo.com.

Traditional alkaline (single use) batteries may be thrown in your garbage or can be recycled for \$1 per pound at the Metro Hazardous Waste Drop-Off in Bondurant. You can also keep an eye out for stores that offer take-back programs.

For more information, visit www. WhereItShouldGo.com/hhwhouseside or call 515.244.0021.



Tire Drop-Off Rules

Up to (5) tires per household WDM solid waste customer

Not accepted:

- Tires with rims Farm or tractor tires
- Solid tires such as lawnmower, forklift, golf car tires, bicycle tires
- Tires generated by any business

Note: tires are NOT accepted during Spring Cleanup

Adopt a Park, Trail or Street in West Des Moines!

Are you tired of seeing trash in a park, on a trail, or along a street near your home? Are you ready to do something about it?

We need you or your local group to adopt one of West Des Moines' parks, trails or streets and help make a difference in our community! Resources needed to accomplish a cleanup will be provided by the City. After your group has officially adopted a park, trail or street, a sign will be placed to recognize your sponsoring group.

For more information or to sign up online, go to http://www.wdm.iowa.gov/i-want-to/sign-up-for/volunteer-opportunities.

Funding for these projects provided by Metro Waste Authority









WDMPublicLibrary

Mission Statement: The WDM Public Library enriches the quality of life of community residents by providing convenient, timely and equal access to information and ideas. The library is committed to offering engaging activities, opportunities for personal and professional growth, promoting the love of reading and learning while remaining responsive to the changing needs of the community.

WDM Library *Adult Programs*

REGISTRATION DETAILS

Unless otherwise indicated, adult programs are free, held in the Community Room, for ages 18 & up, and require advance registration which begins at 9 am on the date in brackets; no registration date means register anytime. Register online, in person, or by phone.

reference desk | 515.222.3403 | wdmlibrary.org/calendar

PAPERCRAFTS C.L.U.B.

Sat 10 am-4 pm | Apr 11, May 2, Jun 6, Jul 11 | Community Room

Be it scrapbooks, card making, or coloring, we welcome all papercrafters! Bring a project and your own supplies (no sales at the event). We'll provide snacks and cutting tools. Sponsored by the WDM Library Friends Foundation. Registration preferred.

LET'S TALK: ELL CONVERSATION PARTNERS 2nd Mon | 10-11 am | Apr 13, May 11 | Community Room

Informal, fun, and free! For those who speak English but would like to practice talking and listening...along with native English speakers looking for conversation and friendship! Facilitator led. Offered by WDMCS and WDM Library. No registration!

COLOR CONNECTION: ADULT COLORING CLUB

2nd Tue | 2-4 pm | Apr 14, May 12, Jun 9, Jul 14 I Pond View Room

Guaranteed to cure rheumatism, chill blains, toothache, and warts! Okay, not really, but it IS relaxing and F-U-N! Bring your own supplies or use ours. Make the color connection! Sponsored by the WDM Library Friends Foundation. Registration preferred.



PUZZLETIME

3rd Tue | 2-4 pm | Apr 21, May 19, Jun 16, Jul 21 | Pond View Room

Join us for friendly chit-chat as we work together on a jigsaw puzzle! Sponsored by the WDM Library Friends Foundation. Registration preferred.

ADULT SUMMER READING CLUB (SRC)

May 18 - Jul 24

Sign up online or in the library starting May 18. Turn in your log by July 24 to be entered for our prize drawings! See our website or the WDM Library Times adult programs flyer for more information. Ages 18 & up. Registration required.

Q&E HOLIDAY CARDS

Tue | Jun 30 | 2-4 pm [6/2]

For this afternoon program, we'll make three simple cards – thank you, thinking of you, or all-occasion areetings. Sponsored by the WDM Library Friends Foundation. Ages 18 & up. Registration required.

WDM Library *Adult Programs*

ABRAHAM LINCOLN EXPERIENCE: A NEW BIRTH OF FREEDOM

Tue, May 12 | 6:30 pm

Centering on the twelve turbulent years (1854-1865) when slavery nearly broke the country apart – hear about the events which led Mr. Lincoln back into politics, his election as President, and of course, the Civil War. Includes excerpts from his most famous speeches and writings that will inspire you to hope, as he did, for a "new birth of freedom"

for our country. Featuring Kevin Wood as Mr. Lincoln. Sponsored by the WDM Library Friends Foundation. No registration! Photo by Brian Schultz



CHRISTMAS IN JULY: BEADED BOOKMARK

Tue, Jul 28 | 2-4 pm [7/7]

Baby, it's hot outside but vule be cool while you make a holiday-themed beaded thong bookmark. Must be able to see well enough to thread a needle and follow step-bystep instructions. Sponsored by the WDM Library Friends Foundation. Ages 18 & up. Registration required.

TECH: ONE-ON-ONE

Tue | 10-11:30 am | Apr 7, 14, 21, 28, May 5, 12, 19 | Pondview Room

If you have specific computer, mobile device, or technology related questions, we're here to help! Sign up for assistance on setting up an email account, downloading eBooks, Word and Excel basics, online job applications, using online resources, and more. You may bring your own device; however, staff is unable troubleshoot or diagnose malfunctioning computers or devices. Basic computer/ mouse skills assumed. Call to reserve your 30-minute session; walk-ins also welcome, 515,222,3403

WDM WRITER'S CLUB

2nd & 4th Sat I 10 am

Informal meetings for accomplished or aspiring writers - share any form of writing and offer/receive constructive criticism. Call for details. 515.222.3413

MUSIC 792 & YOU: LIBRARY BLUES SERIES

Apr 26 | 2:30 pm

Kevin Burt - 2018 International Blues Tri-Fecta Winner (Best Guitar, Best Solo Performer, Best Harmonica).

Facilitated by Central Blues Society Music Education. Sponsored by the WDM Library Friends Foundation. No Registration.





THE IOWA FILES: A HISTORY SERIES

Sun | 2:30-3:30 pm • Community Room

Presented by the WDM Historical Society. Sponsored by the WDM Library Friends Foundation. Ages 13 & up.



Apr 19: ORPHAN TRAINS

Presenter: Lori Vicker

MAY 17: BUFFALO BILL CODY

Presenter: Roy Behrens



LIBRARY

YA NOT CLUB READ

2nd Thu | 6:30-8 pm: Apr 9, May 14, Jun 11, Jul 9 | Community Room

If you're a "grown-up" who loves YA (Young Adult) books, WHY NOT join us for YA NOT Club Read - the not-so-serious book club? Books selected by the attendees. Books are distributed at the meetings. Remaining copies are available at the front desk. Anyone who has read the book is welcome. Registration required. courtney.bench@wdm.iowa.gov • 515.222.3403 • wdmlibrary.org

CLUB READ

1st Tue | 2 & 6:30 pm | May 5, Jun 2, Jul 7 | Community Room

Books are distributed at the meetings. Remaining copies are available at the front desk or you may bring your own copy. Registration preferred.

CLUB READ SOCIAL

Tue, Apr 7 | 6:30-8:30 pm | **Community Room**

Make new friends! Discover new authors! Bring an appetizer or dessert to share and we'll each talk about our top three reads since the last Social. Newcomers welcome. Registration preferred.

SILENT CLUB READ

Mon | Apr 6, May 4 | 6:30-8 pm 6:30 pm: Social Time | 7:30 pm: Silent Reading • Pondview Room

Take time for YOU. We'll have beverages or you may bring your own covered drink. Spend a few minutes chatting about books with other bibliophiles, then relax with the book of your choice. Give yourself permission to sit back and soak in the quiet. Registration preferred.



SUPPORT ADULT PROGRAMS WHEN YOU JOIN THE FRIENDS!

Friends memberships pay for many ADULT programs: Club Read; YA Not Club Read; Holiday Cards; Color Connection; Papercrafts C.L.U.B.; Adult Summer Reading Club; Beading Basics; Iowa Author Series; Music 792 & You; Tech: One-On-One; and more!

DONATIONS ARE TAX DEDUCTIBLE!

WDM Library Friends Foundation, 4000 Mills Civic Pkwy, WDM, IA 50265. 515.222.3407 • wdmlibrary.org



Storytime Series

Programs are held in the library Storyroom unless otherwise indicated. Storytimes are FREE! Youth services | 515.222.3405 | wdmlibrary.org/calendar

Daycares with more than five children, please call the Youth Services Desk for information about programming for groups.

Our youth services **STAFF** are trained in early childhood development. Programs focus on early literacy skills and fun!

STORYTIMES offer an age-appropriate selection of books or stories; felt-boards; music and movement; interactive fingerplays and rhymes; puppetry and/or crafts.

ACTIVITIES reinforce pre-reading skills: • body part identification • counting • rhythm • sensory stimulation • fine/gross motor skills • animal sounds • creative play • and more - so preschoolers can become successful readers! Build a lifelong love of books and reading at the library!

DROP-IN MOTHER GOOSE TIME

6 mo-2 yrs w/adult

Simple stories, gentle tunes, flannel boards, and nursery rhymes. Registration required.

Mon @ 9:30, 10 & 10:30 am: Apr 13 & 20

DROP-IN LAPSIT LAMBS

1 mo-18 mo w/adult

Language rich activities designed for pre-walking babies. Includes play ideas that are easily integrated into baby's everyday routine. Registration required.

Tue @ 9:30 & 10:30 am: Apr 14 & 21 May 12, 19 & 26

Thu @ 9:30 & 10:30 am: Apr 9, 16 & 23 May 14, 21 & 28

DROP-IN FAMILY STORYTIME

0-6 w/adult

Stories, songs, and interactive fingerplays. No registration!

Mon @ 6:45 pm: Apr 13 & 20

Wed @ 9:30 & 10:30 am: Apr 8, 15 & 22

DROP-IN OLIVER'S PUPPY TALES

0-6 w/adult

Enjoy stories and more with little Oliver, followed by gross and fine motor play. Library Community Room. No registration.

Thu @ 10:30 am: Apr 9, 16 & 23

Fri @ 10:30 am: Apr 10, 17 & 24



1000 BOOKS BEFORE KINDERGARTEN

0-6 yrs & Parents

Read to succeed! The best and the brightest have parents who read to them. Track the time YOU read with your child. When you reach 1000 books, pick up a free book for your home collection! Register anytime online.



All youth programs are free and most require advance registration, which begins at 9 am on the date in brackets. Programs are held in the Library Community Room unless otherwise indicated. Many events fill quickly and have a waiting list. Please let us know a.s.a.p. if you are unable to attend a program. If you do not arrive within 10 minutes of the start time, your spot will be offered to the next person on the waiting list. Register in person, by phone, or online.

Youth Services | 515.222.3405 | wdmlibrary.org/calendar

TEEN GROUP SERVICE PROJECT (GSP)

2nd Wed (May-Sep) | 3-5 pm | Apr 1 | May 6 | ages 12-18 | Storyroom

If you need Silver Cord, Community Service, or volunteer hours, we need volunteers to help with a variety of library-related tasks. NO experience or training necessary! Project is for students in grades 9-12. A signed Group Service Project Application is required (available online or at any service desk). wdmlibraryvolunteers@wdm.iowa.gov

TEEN SUMMER VOLUNTEERS

Applications Available Apr 2

The WDM Public Library is looking for teen volunteers to help with Summer Reading Club! Some volunteer duties include:

- Assist with programs/events for kids
- Help with Summer Reading Club sign up
- Hand out Summer Reading incentives
- Shelve picture books and help with book returns

For more information visit wdmlibrary.org/ volunteer

BABIES ON THE MOVE

Thu | 10 am | Apr 2 | May 7 | ages 1 mo-18 mo

Enjoy moving and grooving with our littlest library patrons. Registration required.

KIDS CLUB READ

Thu | 4:15 pm | ages 8-12 Apr 2 - Front Desk by Kelly Yana May 7 - The Frog Princess by E.D. Baker If you like to read and talk about books, this group is for you! Join us for discussion and activities related to each month's book. Sign up at the Youth Services Desk.



TEEN ADVISORY BOARD (TAB)

2nd Wed (May-Sep) | 3-4 pm | Apr 8 I May 13 I ages 12-18

Earn volunteer hours AND make the library a better place for teens! Give input in teen activities and materials; host programming fundraisers; participate in community events; help with youth programs; and more. Stop by a meeting or pick up an application today! 515.222.3405 | youthservices@wdm. iowa.gov

TALES WITH TAILS

Thu | 4-5 pm | Apr 9 [3/30] | May 14 [5/4] ages 4-12

Sign up for a 15-minute reading session with a registered therapy dog from the Iowa Human-Animal Bond Society! Registration required.

AFTER SCHOOL LEGO ADVENTURES

Wed | 3:45 pm | Apr 15 [3/30] | May 13 [5/4] | ages 5-12

With LEGOs you can build anything, so have an exciting afternoon at the library. Who knows what you might create? Community Room. Registration required.

FAMILY NIGHT AT THE LIBRARY

Thu | 6:30 pm | Apr 16 [3/30] | all ages

Come one, come all to a fun family night at the library! Each month we will feature a different family-friendly activity. Please register all attendees (children and adults).

WDM WRITES POETRY NIGHT

Thu | 6:30 pm | Apr 23 [3/30] | all ages

Celebrate National Library Week and Poetry Month with a live poetry reading event! Winners from the 2020 WDM Writes Poetry Contest will be present to share their winning works. Everyone is welcome!

WORD (TEENS)

Wed | 3 pm | Apr 29 [3/30] | aaes 12-18

Word is a monthly hangout for teens. Some months we will create. Some months we will build. Some months we will eat snacks or watch a movie.

Every month it will be rad. Come to Word this month. Registration required.

MAY BASKETS

Thu | 10:30 am | Apr 30 [3/30] | ages 0-6

Make merry May baskets to share with your friends. Registration required.

SENSORY SPACES @ THE LIBRARY

Sun | 1 pm | May 3 | all ages

Sensory Spaces are Metro area libraries offering special hours for members of the public who appreciate a sensory friendly environment. While individuals and families with special needs are welcome at our libraries during regular hours, these sensory times will offer quieter browsing, special programming, and other adaptive services that will vary by location. No registration.

Due to the popularity of our programs, registration for events often fills quickly and has a waiting list. If your student does not arrive for a program within the first 10 minutes of the event's start time, we will invite others from the waiting list to take his or her spot.

SUMMER READING CLUB 2020

May 18 - Jul 24

The WDM Library invites kids of all ages to join us for summer reading adventures at the library! Complete your reading goals and participate in contests, win prizes, and attend our final celebration on Saturday, July 25! Sign up for Summer **Reading Club begins** Monday, May 18.

While you are reading to reach your goals, come to the library and enjoy our special events! This year, we will again challenge you to complete a series of tasks during Survivor, celebrate Harry Potter's birthday, and learn about animals with our friends at the Blank Park Zoo. Register for June programs begins Monday, June 1; Register for July programs begins Monday, June 29. For details, see our website. www.wdmlibrary.com

The Summer Reading Club is sponsored by the WDM Library Friends Foundation.



1



- Friends memberships pay for many library youth programs throughout the year.
- During the 2018-19 Fiscal Year, the library offered 569 youth programs with 22,956 attendees.
- Memberships provide incentives to the 2500 youth participating in Summer Reading Club; SRC encourages readers to keep learning over the break!

DONATIONS ARE TAX DEDUCTIBLE!

WDM Library Friends Foundation, 4000 Mills Civic Pkwy, WDM, IA 50265. 515.222.3407 • wdmlibrary.org/support-the-library











ONE PASS, FIVE **ADVENTURES**

WDM residents with WDM library cards in good standing may check out passes to five local attractions: The Blank Park Zoo, Greater Des Moines Botanical Gardens, Living History Farms, Reiman Gardens, and Science Center of Iowa.

See our website for more information. wdmlibrary.org/advpass



HOTSPOTS

Check out a "HotSpot" devices from the WDM Library! HotSpots provide password-protected wi-fi access in places where it might not otherwise be available, like road trips, campgrounds, and more. Available to WDM residents, ages 18 & up, with WDM Library cards in good standing (no lost items or fines). Users are financially responsible for lost or damaged HotSpots. 515.222.3403

LIBRARY HOURS

(Labor – Memorial Day) Mon-Thu: 9 am-9pm | Fri: 9 am-6 pm Sat: 9 am-5 pm* | Sun: 2 pm-5 pm*

*SUMMER HOURS

Sat: 10 am-4 pm | Sun: Closed Call or check our website for holiday hours. 515.222.3400 • wdmlibrary.org

WDM Library services

All services are **free** unless otherwise indicated.

GET A LIBRARY CARD... IT'S FREE!

Present a valid ID with proof of current address. Residents of WDM, DSM, Ankeny, Clive, Urbandale, and Windsor Heights may apply. Cards are valid for three years (no renewal fee).

WDMLIBRARY.ORG

Access the library 24/7 from the comfort of home. See today's news and events on our homepage; search for items in our catalog; check your account; renew materials; use online databases; sign up for programs; make a donation; or visit blogs for Kids, Teens, and Adults.

MY ACCOUNT BYPHONE OR ONLINE

Use your library card barcode and pin number to access "my account login". See titles checked out/due dates; requested items/wait list positions; and overdue materials/ charges accrued. Renew all items or individual titles if you have the barcodes.

515.225.1576 • wdmlibrary.org/my-account

WE TAKE RESERVATIONS! (ITEM REQUESTS)

Request items by phone or online from your account. If we don't own it, we can usually get it for you within a short time. Long wait list? Don't worry. We buy one copy for every six book reserves.

515.222.3400 • wdmlibrary.org/requests

MOBILE ACCESS

Browse the library catalog, hold or renew a book, check your account, find events, and more with any internet-connected mobile phone. Search your app store for West Des Moines Library and download. It's free! 515.222.3403 • wdmlibrary.org/app

RESEARCH

REFERENCE TOOLS

From our homepage, find links to great websites, listed by category: Life Links; Books, Music and Entertainment; Hobbies and Interests; Local Interest; Government; General Reference; and Travel and the Outdoors. Got a question? We can help! 515.222.3403 • wdmlibrary.org/ reference

DATABASES

We have a variety of electronic resources available in the library; most are also accessible from home. We have 40+ online exclusive services to choose from on our website on a variety of topics. 515.222.3403 • wdmlibrary.org/databases

USING THE LIBRARY E-CONTENT

The library has eBooks, eAudiobooks, and eVideo - plus digital magazines, graphic novels, and eComics! Bridges, Flipster, World Cinema Collection, InstantFlix, and more. Get details online or at the Reference Desk. $515.222.3403 \cdot \text{wdmlibrary.org}$

PUBLIC MEETING & STUDYROOMS

Available for public use at no charge. Call for guidelines/reservation details. 515.222.3400 • wdmlibrary.org

HOMEBOUND DELIVERY: WE MAKE HOUSECALLS!

If you are a WDM resident, unable to come to the library for health reasons, and interested in receiving regular monthly visits from a volunteer, give us a call. 515.222.3400 • wdmlibrary.org

BOOK CLUB COLLECTION

The library has multiple copies of past Club Read titles available for local book clubs to borrow. See our website for titles list. Advance reservations required. 515.222.3585 children's titles • 515.222.3410 adult titles • wdmlibrary.org

CALENDAR

SCHEDULE OF EVENTS

Check our online calendar for events and descriptions. Searchable by event type and age group. Selecting an event will link to the online registration form (if required). You may also register in person or by phone. 515.222.3400 • wdmlibrary.org/calendar

SUPPORT THE LIBRARY FRIENDS FOUNDATION: GIFTS & MEMORIALS

Honor friends, family, or special occasions through the Book Buy Book program. Your tax-deductible donation (\$25 per book) builds a better library collection for all to enjoy. Larger gifts may fund a special project or the Friends endowment. Online donations accepted. 515.222.3407 • wdmlibrary. org/support-the-library/friends-foundation

FRIENDS BOOK SALE AREA

Find great bargains in the corner by the children's periodicals – from $10\mathfrak{e}$ magazines to \$1 hardbacks – adult and children's titles. Coordinated by the Friends Foundation. Proceeds benefit library programs and collections. • 515.222.3400

VOLUNTEER

Applications available at our service desks or online. Reliable adult volunteers are needed, especially for homebound deliveries. Student applicants must be age 13 or older AND completed 7th grade. Summer applications available in early April; Group service projects during the school year. 515.222.3400 • wdmlibrary.org

ABOUT THE LIBRARYMORE THAN BOOKS

Your library is more than a warehouse for books. It's a place to meet, discover, relax, and enjoy a variety of reading, viewing, and listening materials.



TECHNOLOGY & EQUIPMENT

Available for use in the library: photocopier, fax, interactive storybooks, word processing, free Internet and wireless access. Overhead projector and iPads available for checkout. Hate long lines? Try a 3M SelfCheck machine! 515.222.3400 • wdmlibrary.org

KIDS | TEENS | ADULTS LIBRARY BLOGS

From our homepage, click on KIDS, TEENS, or ADULTS and select BLOG. Get the latest program updates, book lists, staff picks, reading/literacy tips, and more.

YOUTH SERVICES

Youth Services includes books for babies through 6th grade, as well as audiobooks, music, movies, magazines, puzzles, and puppets. Our kids' area is equipped with train, lightbox, and Lego Duplo tables which encourage creative play. You'll find Young Adult (YA) materials upstairs, along with comfy seating and study tables. For info on programs and activities, drop in or check out our website.

515.222.3403 • wdmlibrary.org/teens

SOCIAL NETWORKS

Find links to Twitter, Facebook, and Pinterest on our homepage. Like us on Facebook. Follow us on Twitter @wdmlibrary, @wdmlibrarychild or @ wdmlibraryteen to receive "tweets" (updates) on library happenings. Our Pinterest page includes Activities for Kids, Book Club Picks, Staff Picks, and more! 515.222.3403 • wdmlibrary.org







YOUR LIBRARY STORY

In 500 words or less, tell us how the WDM Library has made a difference in YOUR life. Selected stories will be featured on our website or promotional materials (with permission). For details, visit wdmlibrary. org/tell-us-your-library-story

WDM LIBRARY TALETRAIL

From the library through the tunnel to Ashawa Park, the TaleTrail features kiosks that slowly reveal a children's story. Sponsored by private donations and the WDM Library Friends Foundation in memory of Dr. Robert C. Brooks. New tales quarterly.

IOWA DRIVER'S LICENSE RENEWAL KIOSK

Renew your license at the library! The DOT kiosk issues a temporary document; the new license or ID will be mailed. Credit/debit cards accepted; no cash. Available during library hours. See website for details and restrictions. wdmlibrary.org/using-the-library/iowadot-drivers-license-renewal-kiosk



WDM LIBRARY FRIENDS FOUNDATION MAKES A DIFFERENCE

Our community library is fortunate to have the support of the WDM Library Friends Foundation – a volunteer-based, non-profit organization. Each year, the Friends contribute \$12,000 to library programming. Friends Memberships also funded these special projects:

- Rotating Outreach Collection
- Outreach Van Tale Trail
- Charging Stations
- BookPage Subscription
- Laptop Lab iPads Artwork
- Summer Reading Clubs
- and More!

Contributions mean more programs and more books for YOU!

• YOUR DONATIONS ARE TAX DEDUCTIBLE! •

WDM Library Friends Foundation, 4000 Mills Civic Pkwy, WDM, IA 50265. 515.222.3407 • wdmlibrary.org

Like the Friends on Facebook @ WDMLibraryFriend



WDM Human Services

"The ♥ of the Community"

WDM Human Services provides necessary assistance to qualifying low-income, elderly and disabled individuals in our service area. Basic needs such as food, clothing, and emergency financial assistance are a few of the critical services provided. To learn more, please visit our website or call 515-222-3660.



EMERGENCY FINANCIAL ASSISTANCE

Financial assistance available to eligible West Des Moines residents who are facing an eviction or utility disconnection. Outreach staff assess the situation and work to ensure the needs of the household are being met.

DMARC FOOD PANTRY

Food and personals available on a monthly basis.

CLOTHING CLOSET

Free clothing, shoes and housewares for qualifying households.

TRANSPORTATION

Assistance with accessing transportation services for elderly, disabled and low-income WDM residents. Eligibility requirements apply.

ENERGY ASSISTANCE

LIHEAP (Low-Income Home Energy Assistance Program) provides a one-time annual credit on energy bills for eligible households. Program runs from October through April.

HANDYMAN SERVICES

Mowing, snow removal and minor home repair services available to income-eligible WDM senior and disabled residents.

FREE MEDICAL CLINIC

Basic medical care and management of chronic medical conditions to uninsured or under-insured individuals; all on-site services provided free of charge. The clinic is a member of Free Clinics of Iowa, the largest network of free medical clinics in the state of Iowa and a donor-supported, not-for-profit organization.

HOLIDAY ASSISTANCE

Variety of programs available to WDM residents to help alleviate the financial burden of the holiday season for qualifying households.

SKILL DEVELOPMENT CLASSES

English Language Learner (ELL) classes and High School Equivalency (HISET, formerly GED) classes offered from September through May.

YOUTH RECREATION **ASSISTANCE**

Financial assistance to WDM youth participating in activities offered through WDM Parks & Rec.

Please visit our website for a full listing of available programs as well as income and service area guidelines for each program: www.wdm.iowa.gov/HumanServices

Partner with WDM Human Services to help our neighbors in need!

WDM Human Services Current Needs

Personal Pantry

Each month WDM Human Services assists approximately 375 low-income households with personal care products. We need your help to meet the needs in our community. The following items are needed on an on-going basis:

- Laundry detergent
- Shampoo and Conditioner
- Deodorant
- Feminine hygiene products
- Toilet Paper
- Toothbrushes and toothpaste
- Diapers (esp. larger sizes)
- Soap

Clothing Closet

Our clothing closet is in need of new or gently used, children's, teen, and adult clothing and shoes for the current season. We also need towels, sheets, blankets, toys and small household items. Clothing Closet donations are accepted Monday through Friday, 8:30 am – 4 pm, at 139 6th Street in West Des Moines. Donations are also accepted on the 2nd and 4th Tuesday of each month up until 6:00 pm. Donation receipts are available.

Volunteer Today!

Volunteers are needed in the Clothing Closet, Food Pantry and for ELL classes at West Des Moines Human Services. Opportunities are available Monday through Friday between 8:30 am and 4:00 pm as well as on the 2nd and 4th Tuesday of each month up until 6:00 pm. Convenient location in Valley Junction neighborhood. Must be 14 years or older. To learn more, please contact Mindy Hotovec at 222-3663 or visit www.wdm.iowa.gov/HumanServices.

ELL Classes at WDM Human Services

English Language Learner classes for adults are offered at West Des Moines Human Services. The classes take place on Tuesday and Thursday mornings from 10 am to noon in eight week sessions. Volunteer tutors are needed to assist with the classes. Volunteers will provide small group and one-on-one instruction for adult learners. Knowledge of a second language is not necessary to volunteer. We are also in need of childcare volunteers for the classes.

Call 222-3663 for more information or to register as a student or volunteer!